



Get \$500 CASH BACK with purchases of Quick Step flooring from Floorworld

Terms & Conditions

Promoter: Floorworld Pty Ltd ACN 051 233 964 and all Floorworld Stores Australia-wide

Promoter Address: 2/126 Canterbury Road, Kilsyth, Victoria, 3137

TERMS AND CONDITIONS

1. Information on how to receive the \$500 CASH BACK is part of these terms and conditions of entry. Participation is deemed acceptance of these terms and conditions.
2. The \$500 CASH BACK is valid for Quick-Step flooring products at any Floorworld store. The offer is available to the first 40 customers being Australian residents who are aged 18 years or over, purchasing \$5,000 or more (including installation) of Quick-Step flooring in one transaction, living in an owner-occupied residential dwelling, owned by the purchaser. Developers/builders or directors, management, employees (and their immediate families) of the promoter or any retailers associated with the promotion are not eligible to enter this promotion.
3. In order to qualify to receive your \$500 CASH BACK simply email marketing@floorworld.com.au via Floorworld website or link provided with your name and phone number, your invoice number from a Floorworld store and your Quick-Step flooring project pictures at any stage of the installation by 5.00 pm 31 December, 2021.
4. Only ONE \$500 CASH BACK offer available per household and per invoice. Should an entrant make multiple entries or multiple entries be received from the one household, only the first entry received by Floorworld will be eligible.
5. The promoter is Floorworld Pty Ltd ABN 20 051 233964.
6. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, stepparent, grandparent, brother, sister, stepbrother, stepsister.
7. Promotion commences on 1 November and ends on 31 December 2021. ("Promotional Period"). Participants eligible will be announced by 24 January 2022
8. Promotion is open to residential customers only. Commercial projects customers are not eligible.
9. To enter, individuals must submit an entry form with proof of purchase to Promoter's email address marketing@floorworld.com.au via website or link provided.
10. The Promoter reserves the right, at any time, to request identification to verify the validity of entries and entrants (including an entrant's identity, age, and place of residence) to the Promoter's satisfaction and to disqualify any entrant at its sole discretion who fails to provide proof or submits an entry that is misleading, incorrect, fraudulent or not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

11. Incomplete, indecipherable, inaudible, or illegible applications will be deemed invalid.
12. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
13. The Promoter's decision is final, and no correspondence will be entered into.
14. If for any reason the CASH BACK is not collect by 25 February 2022, the next eligible customer will be contacted to claim the CASH BACK.
15. The CASH BACK is not transferable or exchangeable.
16. Entrants consent to the Promoter or its promotional partners using their name, likeness, image and/or voice in marketing materials if they are claiming the CASH BACK (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
17. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorized intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
18. Any cost associated with accessing the Internet is the entrant's responsibility and is dependent on the Internet service provider used. The Promoter shall not be liable for any failures or technical issues that may prevent entrants from entering the promotion, such as Internet outages.
19. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
20. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion or using the CASH BACK.
21. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or CASH BACK claim that is late, lost, incomplete, incorrectly submitted, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in CASH BACK value to that stated in these Terms and Conditions; (e) any tax liability incurred by an entrant; or (f) collection and/or use of the CASH BACK.
22. As a condition of accepting the CASH BACK, the entrants must sign any legal documentation as and, in the form, required by the Promoter and/or suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.

23. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers and suppliers. The Promoter will also use and handle personal information as set out in its Privacy Policy, which can be viewed <https://www.floorworld.com.au/home/privacy-policy>. Entry is conditional on providing the requested personal information. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. Entrants should direct any request to opt out, or access, update or correct information to the Promoter and direct any complaints regarding treatment of their personal information according to the Privacy Policy. All entries become the property of the Promoter. The Promoter will not disclose personal information to any overseas entity.